

Industrial Relations

Please complete the following exam questions as part of your revision for the summer assessment.

- Q1. Outline three reasons, other than pay, for an industrial dispute.
- Q2. Discuss the procedures which must be followed before the official action can take place.
- Q3. Illustrate the impact of trade disputes on any three stakeholders in a business.
- Q4. Evaluate negotiation, conciliation and arbitration as methods to resolve industrial conflict in the workplace.
- Q5. Discuss two types of official industrial action available to employees involved in an industrial dispute with employers.